| | POLICY FOR PRPL PRIVACY | DOC. NO. POL/PRPL/35 |
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P.R. Packagings Ltd. ("Company", "we", "our", "us") is committed to protecting the privacy of visitors to our website and individuals who submit their information through LinkedIn Lead Gen Forms or other business interactions. This Privacy Policy describes how we collect, use, disclose, and safeguard your personal data, in compliance with applicable laws including the **Information Technology Act**, **2000** (India), the **General Data Protection Regulation (EU) 2016/679 ("GDPR")**, and other relevant data protection laws.

By providing your information to us (including through LinkedIn Lead Gen Forms), you agree to the terms of this Privacy Policy.

1. Information We Collect

We may collect the following categories of personal data:

- Identification details: name, job title, company name.
- Contact details: email address, phone number, business address.
- Professional details: industry, role, product or service interests.
- Any information voluntarily provided by you in forms or communications.

We do **not** knowingly collect or request sensitive personal data such as: racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, health data, sexual orientation, criminal records, financial account information, government-issued identification numbers, or data of children under 16 years of age.

2. How We Use Your Information

Your personal data may be used for the following lawful purposes:

- To respond to your inquiries and requests regarding our products and services.
- To establish, manage, and maintain business relationships.
- To send you business communications, including offers, product updates, and industry news, where permitted by law or where you have consented.

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• To improve our website, products, and customer service.

To comply with legal obligations and resolve disputes.

Legal bases for processing under GDPR include:

- Consent (Article 6(1)(a)): when you voluntarily provide data through LinkedIn forms.
- Contractual necessity (Article 6(1)(b)): to respond to your requests and provide services.
- Legitimate interests (Article 6(1)(f)): to maintain and develop business operations.

3. Sharing of Information

We will not sell, rent, or trade your personal data. We may share your data only with:

- Trusted service providers (e.g., CRM providers, marketing automation platforms, cloud hosting) acting on our behalf and bound by confidentiality and security obligations.
- Regulatory or legal authorities where required by law.

All third parties engaged by us are contractually required to process your data only as instructed and not for their independent purposes.

4. Data Retention

- LinkedIn provides us with lead data for up to 90 days. We securely download and store such data in our business systems (CRM/ERP).
- We retain your personal data only for as long as necessary for the purposes described in this policy, or to comply with legal, contractual, or regulatory requirements.

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 If you request deletion, we will erase your data unless retention is required by applicable law.

5. Data Security

We implement appropriate technical and organizational safeguards to protect your personal data against unauthorized access, disclosure, alteration, or destruction, including password-protected systems, role-based access, and secure servers.

6. International Data Transfers

As an Indian company with global clients, your data may be processed and stored in jurisdictions outside your country of residence. Where we transfer personal data outside the **European Economic Area (EEA)**, we ensure appropriate safeguards (such as Standard Contractual Clauses) are in place to protect your data.

7. Your Rights

Depending on your jurisdiction, you may have the following rights:

- Access: Obtain a copy of the personal data we hold about you.
- Rectification: Request correction of inaccurate or incomplete data.
- Erasure ("Right to be Forgotten"): Request deletion of your personal data.
- Restriction of Processing: Request limitation of how we process your data.
- Data Portability: Request transfer of your personal data to another organization.
- Withdrawal of Consent: Withdraw your consent at any time, without affecting prior lawful processing.
- **Objection:** Object to certain processing activities (e.g., direct marketing).

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Requests can be made by contacting us at **contact@prpack.net**. We will respond in accordance with applicable law (e.g., within 30 days under GDPR).

8. Children's Privacy

Our services are directed to business professionals. We do not knowingly collect data from individuals under the age of 16. If we become aware of such data collection, we will promptly delete it.

9. Updates to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, technologies, or legal obligations. Updated versions will be posted on our website with a revised date.

10. AMENDMENT HISTORY RECORD

Reference Documents :- F/MR/07, F/MR/07A

11. Contact Us

If you have any questions, concerns, or requests relating to this Privacy Policy or our data practices, please contact:

Data Protection Officer

P.R. Packagings Ltd.

[Sehrola/Chhaprola road ,village –Prithla, Dist -Palwal (Haryana-121102]

Email: contact@prpack.net

Phone: [8750050305]

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